



# **GD14**

## **Installation Guide Operating Instructions Warranty**

# GD14 Installation Guide, Operating Instructions & Warranty

## IMPORTANT!

This gas appliance must be installed to **AS/NZS 5601.1:2013** by a qualified person and in accordance with these instructions. Failure to install the appliance correctly will void your warranty and may cause a fire. This appliance should not be modified under any circumstances.

Under no circumstances should any combustibles such as paper, wood or coal be used in this appliance.

It is recommended that you have this appliance serviced annually by a qualified technician.

Warranty repairs must be carried out by a 'The Fire Dept.' authorised technician.

This appliance must ALWAYS terminate/flue outdoors.

Young children, elderly or infirm should be supervised to ensure that they are careful with the appliance.

Clothing and other flammable materials should never be placed near the appliance.

Please note that parts (near the flame) of this appliance, particularly the steel surrounding, glass panels to the face or the door, become extremely hot during operation and can result in serious injury and burns if touched. It is therefore recommended that a fireguard complying with BS 8423:2002 is used in the presence of young children, the elderly or infirm.

NOTE: This GD14 appliance is fitted with an Oxyprotector (Oxygen depletion) pilot. Under NO circumstances should this pilot be replaced or removed.

## The GD14 installation process consists of 7 steps

Page

Step 1: Unpack and ensure all components are correct and undamaged	3
Step 2: Install plinth (if required)	3
Step 3: Install appliance into cavity	3
Burner Removal Process	4
Burner Installation Process	5
Weather Housing	6
Step 4: Connect and test electrical supply	8
Step 5: Connect gas supply and commission	10
Step 6: Lay the firebed	11
How to lay Forest Logs Firebed - GD14	12
Step 7: Show owner how to operate appliance	16
GD14 Operating instructions	17
Troubleshooting	17
Product warranty	18

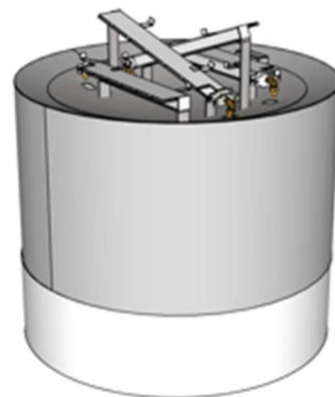
Information in this installation guide may be subject to change without notice.  
Please ensure that you have the current version before beginning installation.

## Step 1: Unpack and ensure all components are correct and undamaged

- Brazier
- Box of firebed mediums

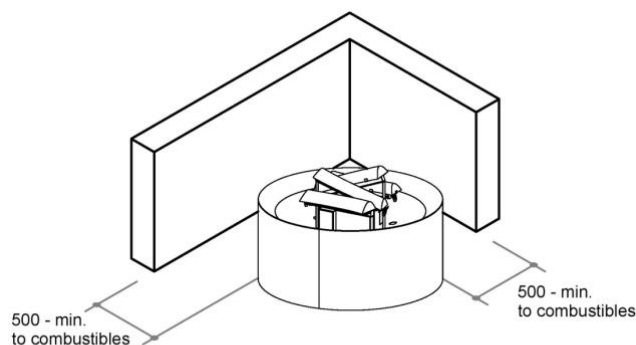
## Step 2: Install plinth (if required)

- If the appliance is to sit on a plinth, ensure it is capable of supporting a 250kg load.
- There is no clearance requirement for the base of the appliance. It may safely sit directly upon combustible (eg. timber) and non-combustible (eg. concrete) materials.



## Step 3: Install appliance into position

- **Important:** The position (that the appliance is to be installed onto) must be weather-tight and free-draining and comply with the requirements of the New Zealand Building Codes E2 (External Moisture).
- Before installation, confirm all minimum clearances from the outside surfaces of the appliance to the surrounding enclosure are no closer than 500mm from combustible materials.



**Appliance installation - Trim sizes**

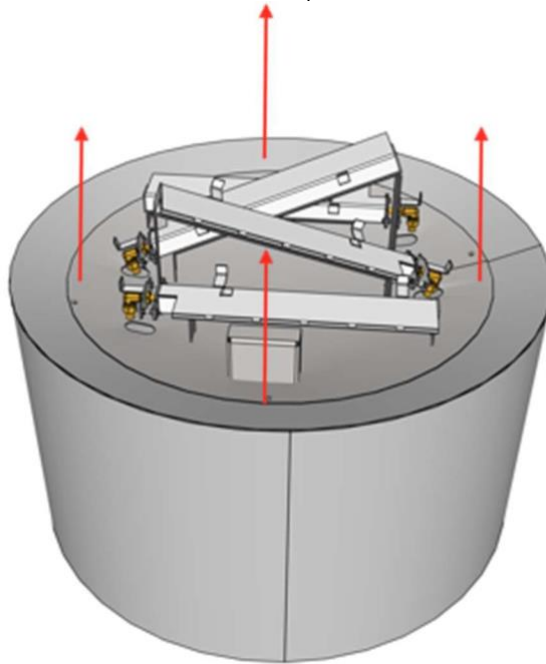
- The exception to these minimum clearances is the base and the front surround panels of the appliance. The base can safely sit directly upon combustible (e.g. timber) and non-combustible (e.g. concrete) materials.
- Check appropriate appliance specifications for air requirements.
- If a gas supply pipe has already been run, ensure 1000mm of 3/8 soft copper tube is available at the centre where the appliance will be placed, as this is where the copper tube with the gas supply enters the appliance.
- If an electrical supply cable has already been run (must be a minimum of 1.0mm 4- core cable), ensure that the cable reaches the centre where the appliance will be placed, as this is where it will enter the appliance.
- In order to access the fixing slots in the base of the appliance, and the gas and electrical connections, it is necessary to first remove the burner.

**Important Safety Note:** It may be necessary to manually handle heavy components (greater than 25kg). It is the installer's responsibility to ensure appropriate manual-handling techniques are employed.

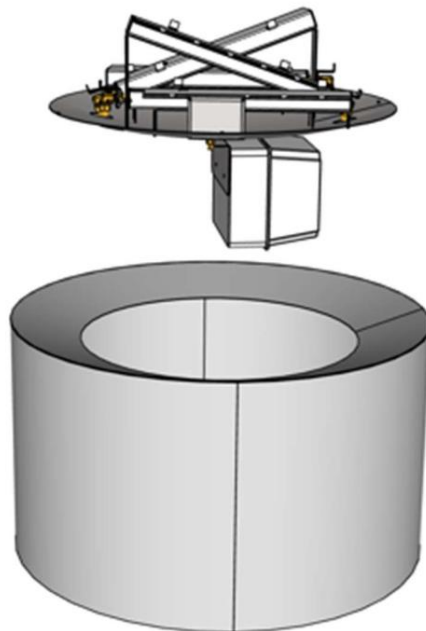
# Burner Removal Process

## Burner removal

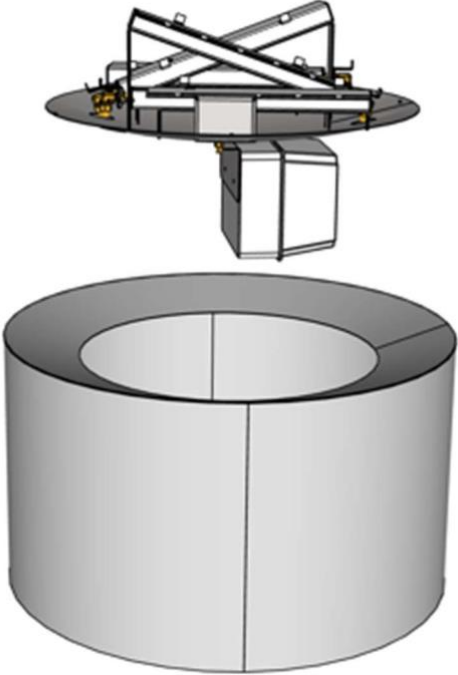
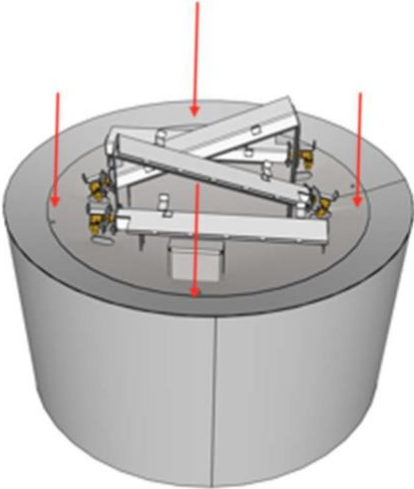

- Remove the 4 x screws.
- The pilot end of the burner aligns with the seam in the outer brazier panel.



- Remove the burner and place in a suitable location to avoid damage.

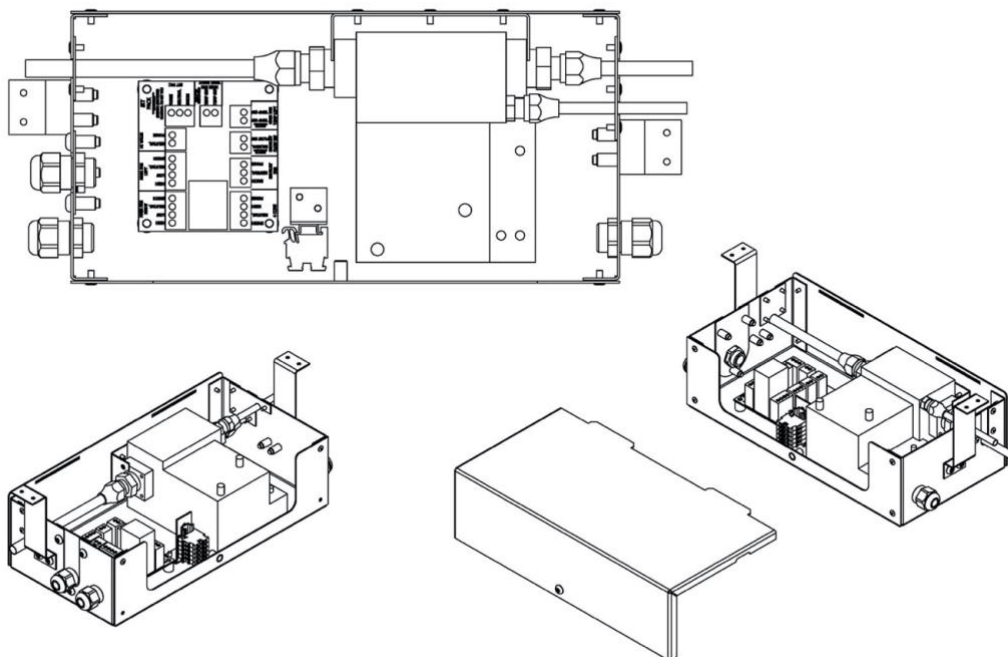
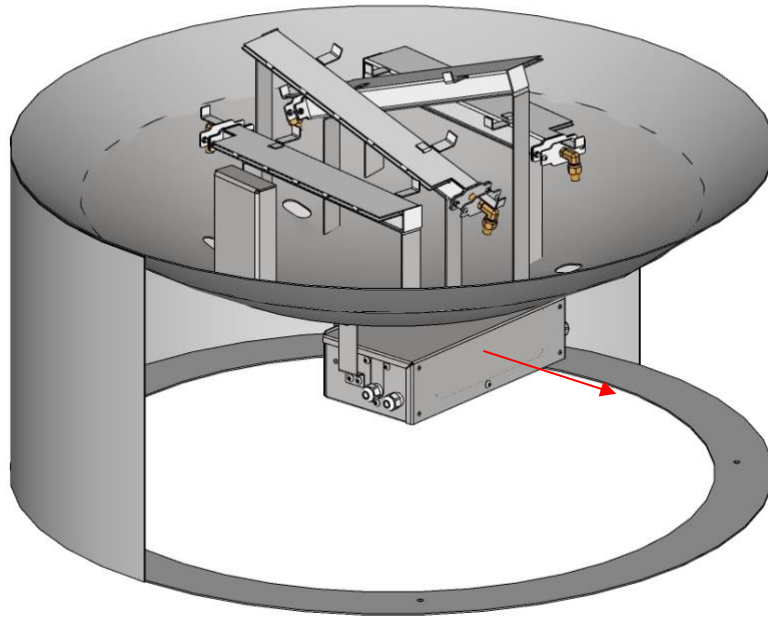


# Burner Installation Process

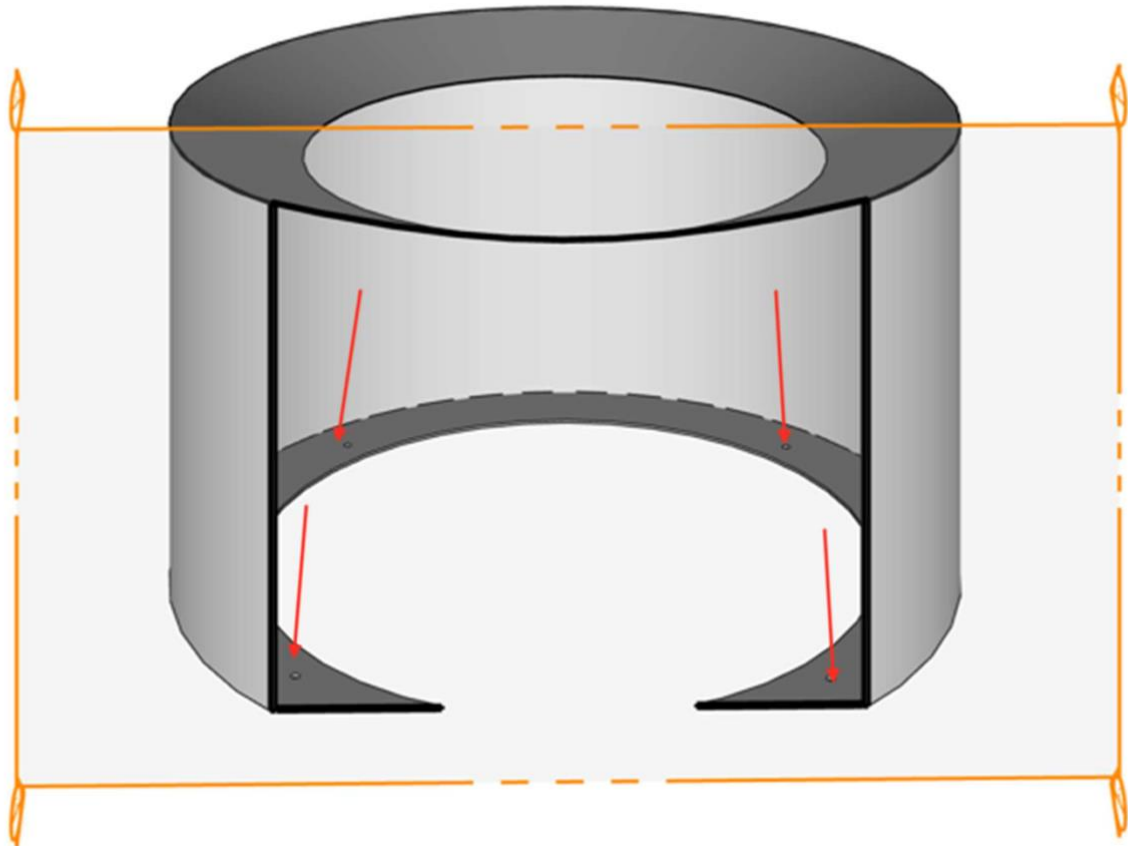
	<b>Burner installation</b>
<p><b>GD14 750 &amp; 1000</b>  <b>Input 50- 65 MJ/h</b>            Four gas injectors at the end of each burner tube (both LPG and NG)</p>	<ul style="list-style-type: none"> <li>• Lower the burner into the Brazier.</li> <li>• Take care not to bend the gas supply pipe</li> </ul> 
<p><b>GD14 750 &amp; 1000</b></p>	<ul style="list-style-type: none"> <li>• Fit the 4 x screws. The pilot side of the burner aligns with the seam in the outer brazier panel.</li> </ul> 
<p><b>GD14 750 &amp; 1000</b>  <b>Oxygen Depletion Pilot</b></p>	<ul style="list-style-type: none"> <li>• Under NO circumstances should the pilot be replaced or removed.</li> </ul>  <p style="text-align: center;">Oxygen Depletion Pilot</p>

## Weather Housing

- The gas supply pipe will need to be run into the weather housing under the burner, as this is where the copper tube with the gas supply connects to the GD14 burner.
- The electrical supply cable will need to be run into the weather housing (must be a minimum of 1.0mm 4 core cable), ensure 1000mm of cable is at the centre of the cavity, as this is where it will connect to the GD14 burner.
- In order to access the gas and electrical connections inside the weather housing, it is necessary to first remove the burner. Remove the burner by following the '**Burner Removal Process**' of this guide.



- Fix appliance into position and ensure that it complies with the minimum clearances required to the surrounding enclosure. The exception to these minimum clearances is the base panels of the appliance, the base can safely sit directly upon combustible (e.g. timber) and non-combustible (e.g. concrete) materials, refer to the appropriate appliance specification for the correct clearance requirements. Ensure the framing is capable of supporting a 250kg load.
- In order to provide maximum positioning flexibility, the base of the appliance has a flange with holes for fixing through.
- Mark out and drill fixing holes through the holes in the flange. Ensure holes are drilled in the centre to allow maximum positioning flexibility. Clear out any debris from drilling.



- Ensure the appliance is level and pack up to suit where necessary. Check and ensure unit is level.
- Once the appliance is level, fix bolts/screws into base

## Step 4: Connect and test electrical supply

- **All electrical connections must meet the requirements of AS/NZS 3000 standards and be installed and certified by a suitably qualified person.**
- In order to access the electricals, it is necessary to first remove the burner and weather housing cover.
- Remove the burner and weather housing cover by following the '**Burner Removal Process**' and '**Weather Housing**' of this guide.
- With the burner and weather housing cover removed the electrical connections between the appliance and the switch can be seen, use 4 core (minimum 1mm) cable.
- Following these connection details, using the 4 core cable that has been run at site, connect the switch to the appliance
- **IMPORTANT: Before testing, ensure the gas valve is turned OFF.**



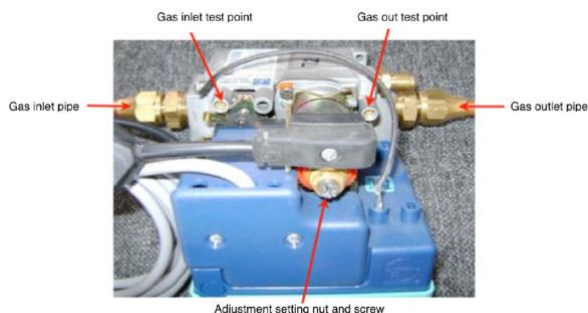
- Test electrical functions by switching the bottom High/Low switch to LOW, then switch the appliance ON using the top On/Off switch.
- After approximately five seconds, the pilot will spark. Because the gas supply is turned off, the pilot will spark for approximately five seconds then automatically switch off.
- **NOTE:** GD14 models have both LOW and HIGH settings.
- Switch to HIGH setting. Ensure that a red light appears on electrical connections block.
- Switch the appliance OFF. Electrical testing is complete.
- Install the burner and weather housing cover by following the '**Burner installation process**' and '**Weather Housing**' in this guide.





## Step 5: Connect gas supply and commission

- **Gas installation, connection and commissioning must meet the requirements of AS/NZS 5601.1:2013 and be installed and certified by a suitably qualified person.**
- In order to access the gas supply and testing area, it is necessary to first remove the burner and weather housing cover.
- Remove the burner and weather housing cover by following the '**Burner Removal Process**' and '**Weather Housing**' of this guide.
- Connect 3/8 soft copper pipe to main valve.
- Leak test all joints.
- Switch the appliance ON.
- Test / adjust high pressure first (using the outer brass nut) and then the low pressures against rating plate specifications.



- In the unlikely event that the rating plate is not attached, **Do Not** commission the appliance and contact The Fire Dept immediately.
- Switch the appliance OFF.
- Install the burner and weather housing cover by following the '**Burner Removal Process**' and '**Weather Housing**' of this guide.
- Switch the appliance ON.
- **Note:** due to lack of firebed, it may be necessary to manually light burners.



- Switch the appliance OFF
- Lay firebed in accordance with instructions in Step 6 of this guide.
- Send gas certificate to appropriate person.

## Step 6: Lay the firebed

- The GD14 has one firebed option: Forest Logs.
- Particular care should be taken when placing the firebed mediums onto the burner tubes. Failure to place the medium correctly may result in the appliance performing inefficiently.
- Open the firebed cardboard box and identify firebox mediums.

**GD14 750 Forest Logs** - Two firebed mediums of different sizes:

White rocks – small

Logs – large and small



**GD14 1000 Forest Logs** - Two firebed mediums of different sizes:

White rocks – large and small

Logs – large and small



## How to lay Forest Logs Firebed - GD14 750

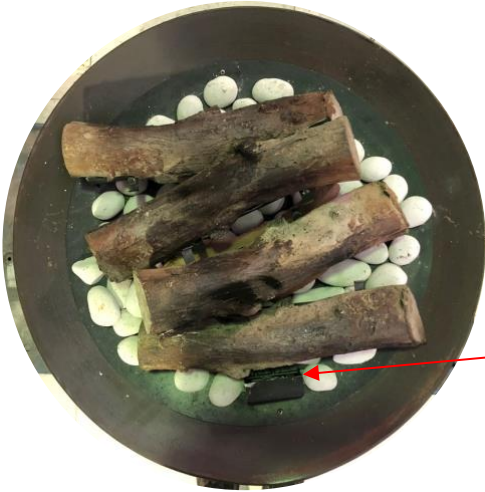
- Lay logs and rocks first, in these positions.



1. Pilot side



2. Pilot side



3. Pilot side



4. Pilot side



5. Non-Pilot side

- Switch the appliance ON at 'HIGH' setting to check how flame looks. The flame will take 10-30 seconds to light fully.



- **IMPORTANT:** The flame effect should look natural and non-uniform, running the around each of the logs.
- Common flame effect issues are:
  - Flames burning under logs.
  - Missing flames along the middle of the logs.
- Both these issues can be resolved by switching the appliance OFF and slightly repositioning rocks and logs at the problem areas.
- Repeat this switching On/Off and repositioning until a natural and non-uniform flame effect is achieved.
- Once a natural and non-uniform flame effect is achieved, switch the appliance to 'LOW' setting and ensure the flame effect, although smaller, still looks good.
- Switch the appliance OFF.

# How to lay Forest Logs Firebed - GD14 1000

- Lay logs and rocks first, in these positions.



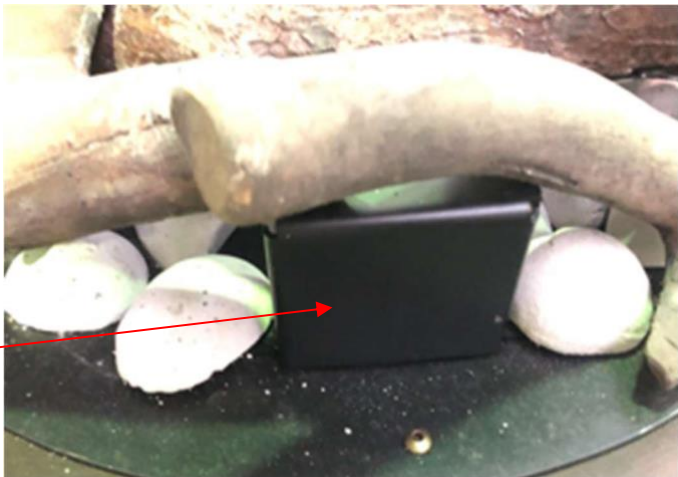
6. Pilot side



7. Pilot side



8. Pilot side



9. Pilot side



10. Non-Pilot side

- Switch the appliance ON at 'HIGH' setting to check how flame looks. The flame will take 10-30 seconds to light fully.



- **IMPORTANT:** The flame effect should look natural and non-uniform, running the around each of the logs.
- Common flame effect issues are:
  - Flames burning under logs.
  - Missing flames along the middle of the logs.
- Both these issues can be resolved by switching the appliance OFF and slightly repositioning rocks and logs at the problem areas.
- Repeat this switching On/Off and repositioning until a natural and non-uniform flame effect is achieved.
- Once a natural and non-uniform flame effect is achieved, switch the appliance to 'LOW' setting and ensure the flame effect, although smaller, still looks good.
- Switch the appliance OFF.

## Step 7: Show owner how to operate appliance

- Following the GD14 Operating Instructions on the next page, show the owner how to switch the appliance ON and OFF, and how to switch between HIGH and LOW settings.
- If the owner is not available, leave this manual by the appliance.

### NOTES:



# GD14 OPERATING INSTRUCTIONS

The GD14 appliance has been designed to be simple to use. It is controlled by a wall switch, which must be installed by a qualified electrician.

## To start appliance:

- Press the On/Off switch to the ON position.
- Press the High/Low switch to the HIGH position.
- The electronic solenoid pack will start to click.
- Gas will then be released and ignited at the pilot valve.
- The safety sensor will allow the main burner tube to ignite and flames will appear. The whole process will take between 10-30 seconds.
- Once the flame appears, it can be turned down to the low setting by pressing the High/Low switch to LOW.

## To shut down appliance:

- Press the On/Off switch to the OFF position.
- The gas will automatically be shut off to the pilot and the burner. The flame will then extinguish.

## TROUBLESHOOTING

Problem	Probable Cause	Action
Appliance shuts down after continuous running.	Low Oxygen supplying to the appliance.	<ol style="list-style-type: none"> <li>1. Do not attempt to restart the appliance.</li> <li>2. Call gas fitter.</li> </ol>
Appliance doesn't start	<ol style="list-style-type: none"> <li>1. No gas supply</li> <li>2. No power supply</li> <li>3. Low or poor pilot flame</li> <li>4. Signal from flame rectifier interrupted</li> <li>5. Signal to sparker electrode interrupted</li> <li>6. Incorrect sparker electrode gap</li> </ol>	<ol style="list-style-type: none"> <li>1. Check gas supply</li> <li>2. Check power supply</li> <li>3. Check flame size and pressure</li> <li>4. Check flame rectifier and wire to sit pack</li> <li>5. Check sparker gap and wire to sit pack</li> <li>6. Check sparker electrode gap is 3mm</li> </ol>
Appliance shuts down	<ol style="list-style-type: none"> <li>1. Low gas supply</li> <li>2. Low or poor pilot flame</li> <li>3. Signal to flame rectifier interrupted</li> </ol>	<ol style="list-style-type: none"> <li>1. Check gas supply</li> <li>2. Check flame size and pilot flame pressure</li> <li>3. Check flame rectifier and wire to sit pack</li> </ol>
Flame in not running the full length of the recessed burner	<ol style="list-style-type: none"> <li>1. The firebed is not aligned to the burner</li> <li>2. NG jet brass nut not adjusted correctly</li> </ol>	<ol style="list-style-type: none"> <li>1. Re-lay the firebed to the specific model specifications detailed earlier in this guide</li> <li>2. NG adjustment see Burner installation process</li> </ol>
Flame is yellow and sooty	<ol style="list-style-type: none"> <li>1. Primary aeration ports have a blockage (LPG models only)</li> <li>2. The firebed is not aligned to the burner</li> </ol>	<ol style="list-style-type: none"> <li>1. Check primary aeration ports for blockage and clear if required (LPG models only)</li> <li>2. Re-lay the firebed to the specific model specifications detailed earlier in this guide</li> </ol>
No flame at the pilot	Primary aeration ports have a blockage	Check primary aeration ports for blockage and clear if required

# PRODUCT WARRANTY

**IMPORTANT:** Evidence of original purchase is required for warranty service.

**WARRANTOR:** 'The Fire Dept.' (Landscape Elements Ltd)  
85 Newton Road  
Mount Maunganui  
PO Box 10275, Bayfair, Mount Maunganui

## ELEMENT OF WARRANTY

'The Fire Dept.' warrants to the original retail owner for the duration of this warranty, its fireboxes, gas burner tray, lighters, (herein after referred to as the Product) to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

## WARRANTY

This warranty will be deemed invalid if the Product is;

- (A) Installed by someone other than an authorised Fire Dept agent.
- (B) Not operated appropriately or "over-fired" in a manner resulting in the firebox operating excessively hot.
- (C) Not serviced and maintained by a certified gas fitter every 12 months.
- (D) Damaged by accident, neglect or misuse,
- (E) Repaired by someone other than an authorised Fire Dept repair agent for a defect or malfunction covered by this warranty.
- (F) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by 'The Fire Dept.'
- (G) The product contains fire bricks and has not been subjected to the recommended first start-up and run-in procedure.
- (H) Used in conjunction with any equipment or parts or as part of a system not manufactured or supplied by 'The Fire Dept.'
- (I) External powder-coating within 200m of the high tide mark and not lightly washed with warm soapy water every three months.

## Indoor appliances (Gas & Wood)

'The Fire Dept.' warrants the mild steel firebox, galvanised steel outer skin and RHS Duragal steel support frame against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 5 (five) years. Beyond normal heat-induced staining, tarnishing and mild warping, if a firebox, outer skin or support frame defect occurs, contact 'The Fire Dept.' and the defect will be repaired or replaced at our discretion with all costs covered.

'The Fire Dept.' warrants the SIT Pack (Gas regulator and controller) against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years.

Components including fire medium, fans, tiles, glass and glass trim are warranted for a period of 2 (two) years from the date of original purchase, against defective materials and workmanship.

## Outdoor appliances (Gas & Wood)

'The Fire Dept.' warrants the Mild Steel firebox, galvanised steel outer skin and RHS Duragal Steel support frame against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years. Beyond normal heat-induced staining, tarnishing and mild warping, If a firebox, outer skin or support frame defect occurs, contact 'The Fire Dept.' and the defect will be repaired or replaced at our discretion with all costs covered.

'The Fire Dept.' warrants the SIT Pack (Gas regulator and controller) against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years.

Components including fire medium, fans, tiles, glass and glass trim are warranted for a period of 2 (two) years from the date of original purchase for domestic use, against defective materials and workmanship.

## STATEMENT OF REMEDY

In the event that the Product does not conform to this warranty at any time while this warranty is in effect, the Warrantor, at its discretion, will repair the defect or replace the part and return it to you without charge for parts or service. This warranty does not provide for reimbursement or payment of incidental or consequential damages.

This warranty does not in any way affect your rights under the Consumers Guarantee Act (New Zealand).