

# GD8 Exposed Burner – Remote Control

Installation Guide Operating Instructions Warranty

# **GD8 EB Installation Guide, Operating Instructions & Warranty**

#### **IMPORTANT!**

This gas appliance must be installed to **AS/NZS 5601.1:2013** by a qualified person and in accordance with these instructions. Failure to install the appliance correctly will void your warranty and may cause a fire. This appliance should not be modified under any circumstances.

Under no circumstances should any combustibles such as paper, wood or coal be used in this appliance.

It is recommended that you have this appliance serviced annually by a qualified technician.

Warranty repairs must be carried out by a 'The Fire Dept.' authorised technician.

This appliance must ALWAYS terminate/flue outdoors.

Young children, elderly or infirm should be supervised to ensure that they are careful with the appliance.

Clothing and other flammable materials should never be placed near the appliance.

Please note that parts (near the flame) of this appliance, particularly the steel surrounding, all panels to the face or around the front, become extremely hot during operation and can result in serious injury and burns if touched. It is therefore recommended that a fireguard complying with BS 8423:2002 is used in the presence of young children, the elderly or infirm.

# NOTE: This GD8 EB appliance is fitted with an Oxyprotector (Oxygen depletion) pilot. Under <u>NO</u> circumstances should this pilot be replaced or removed.

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Information in this installation guide may be subject to change without notice. Please ensure that you have the current version before beginning installation.

If you have any queries, please contact 'The Fire Dept.' on 0800 888 550



# Step 1: Unpack and ensure all components are correct and undamaged

- Appliance with 2 remote controls (one spare)
- Box of firebed mediums
- Flue kit

# Step 2: Install plinth (if required)

- If the appliance is to sit on a plinth, ensure it is capable of supporting a 350kg load.
- There is no clearance requirement for the base of the appliance. It may safely sit directly upon combustible (eg. timber) and non-combustible (eg. concrete) materials.



- Before installation, confirm all minimum clearances from the outside surfaces of the appliance to the surrounding enclosure are no closer than 25mm from combustible materials and 5mm from non-combustible materials.
- The exception to these minimum clearances is the base and the front surround panels of the appliance, the base can safely sit directly upon combustible (e.g. timber) and non-combustible (e.g. concrete) materials, refer to the appropriate appliance specification for the correct clearance requirements. Ensure the framing is capable of supporting a 350kg load



Combustible materials 635 min

(clearance to

See Mantel

See Fireplace Surround Detail 2

See Fireplace Surround Detail 3

F.L.

Detail 4

top of opening) NOTE: Framing to opening once fire installed

- If a gas supply pipe has already been run to the cavity, ensure 1000mm of 3/8 soft copper tube is available at the lower centre of the cavity, as this is where the copper tube with the gas supply enters the appliance.
- If an electrical supply cable has already been run to the cavity (must be a minimum of 1.0mm 3 core cable), ensure that the cable reaches the centre of the cavity, as this is where it will enter the appliance.
- In order to access the fixing slots in the base of the appliance, and the gas and electrical connections, it is necessary to first remove the exposed burner and base firebox lining.



# **Exposed Burner Removal Process**





# **Exposed Burner Installation Process**





# Weather Housing

- The gas supply pipe will need to be run into the weather housing under the burner, as this is where the copper tube with the gas supply connects to the GD8 burner.
- The electrical supply cable will need to be run into the weather housing (must be a minimum of 1.0mm 3 core cable), ensure 1000mm of cable is at the centre of the cavity, as this is where it will connect to the GD8 burner.
- The electrical cable connects to the fan/fans (1.0mm 3 core cable).
- In order to access the gas and electrical connections inside the weather housing, it is necessary to first remove the burner.
- Remove the outer front cover (3 x screws across the top and 2 x screws across the front).
- To refit the outer front cover, simply reverse the removal process.





# **Firebox Lining Removal Process**

- In order to install the GD8 Exposed Burner, the base firebox lining must be removed to gain access to the base fixing brackets.
- **NOTE:** in some circumstances (eg. the need to reduce overall weight so the appliance can be lifted up stairs), it may be necessary to remove (then replace) all the firebox lining.

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- The GD8 has four firebox lining options: Fire bricks, Steel, Dark tile & Client-supplied.
- Particular care should be taken when removing and replacing the chosen Fire lining into the appliance. Failure to place the firebox lining correctly may result in the appliance performing inefficiently.

#### Fire Brick lining:

Herringbone - Hand cut fire bricks, 230mm x 25mm x 45mm.

Finish - Honed surface with grey grout.

Repair grout. To grout all joints and fill all shrink back cracks during appliance installation.

#### Steel lining:

Mild steel – 2mm.

Size - Cut and folded to suit appliance.

Finish – Matt black paint.

#### Dark tile lining:

Black slate – 9mm. Size – 600mm x 600mm cut to suit. Finish – Dark slate.

#### **Client-supplied lining: Requirements**

Non-combustible and heat resistant. Size – Maximum thickness 45mm Size – Minimum height for tiles 600mm All measurements must be confirmed on site.

Finish – Robust and self-supporting.









Example of a client -suppled fire box lining



This GD8 EB appliance is supplied with the chosen firebox lining or ready for the client-supplied firebox lining.

**Note**: Take care when removing the top fixing bracket. The top of the firebox lining will fall forward with the bracket removed.

- 1. Remove the exposed burner by following the '*Exposed Burner Removal Process*' in this guide.
- 2. Remove the top three lining fixing brackets. 5mm cap screws.
- 3. Allow the top of the lining to fall forward.
- 4. Carefully lift the lining up and out of the base channel.
- 5. Place the lining in a safe place.
- 6. Remove the base lining by carefully lifting the lining from the cavity at base from under the exposed burner.
- 7. To refit the lining simply reverse the removal process.
- 8. Install the exposed burner by following the '*Exposed Burner Installation Process*' in this guide.





- Once the base firebox lining has been removed, slide the appliance into position and ensure that it complies with the minimum clearances required (25mm for combustibles, 5mm for non-combustibles) to the appliance inner panels and 5mm surrounding enclosure. The exception to these minimum clearances is the base and the outer 2mm steel lintel panel of the appliance, the base can safely sit directly upon combustible (e.g. timber) and non-combustible (e.g. concrete) materials. Ensure the framing is capable of supporting a 350kg load.
- In order to provide maximum positioning flexibility, the base of the appliance has two fixing brackets with two 30mm long slots in each.
- The two fixing brackets will clamp the appliance into position. Locate the fixing brackets and mark out and drill fixing holes through the 30mm slots in the fixing brackets. Ensure holes are drilled in the centre of the slots to allow maximum positioning flexibility. Clear out any debris from drilling.



- Ensure the appliance is level and pack up corners to suit where necessary. Fix bolts/screws into floor. Check and ensure unit is level.
- Once the appliance is fixed into position the outer 2mm steel lintel panel can be bolt / screw fixed to the cavity.
- In order to provide maximum positioning flexibility, the outer 2mm steel lintel panel has two side fixing brackets with two 30mm long slots in each.



Side fixing brackets



• The two side fixing brackets will hold the outer 2mm steel lintel panel in position. Locate the fixing brackets (see correct specifications or general assembly drawings) and mark out and drill fixing holes through the 30mm slots in the Side fixing brackets. Ensure holes are drilled in the centre of the slots to allow maximum positioning flexibility. Clear out any debris from drilling.





• Ensure the Side fixing brackets are level. Fix bolts/screws to the side fixing brackets to each side of the cavity.

• The outer 2mm steel lintel panel will fit snugly over and fix to the side fixing brackets.

- Install the base firebox lining.
- Install the front panel and the exposed burner by following the 'Exposed Burner Installation Process' in this guide.



# Step 4: Install flue and connect to appliance

- Flue installation must meet the requirements of AS/NZS 5601.1:2013 and comply with all local council requirements and be installed and certified by a suitably qualified person.
- Refer to appropriate 'The Fire Dept' product specifications for specific minimum requirements. Only follow the '*Wall cowl assembly details*' (below) if the flue is to be terminated through a wall.
- A 25mm clearance from combustible materials, 75mm clearance from wiring and plastic pipes and a minimum of 5mm from non-combustible materials is required when installing a flue system for any appliance supplied by 'The Fire Dept.'.
- The flue installation requires a restriction free cavity from the top of the firebox (flue spigot) to the outside atmosphere.
- Air flow must be unobstructed from the firebox to the inner flue and from the heat shield to outer casing allowing air to circulate from the firebox to the flue casings to the atmosphere.



# In-Line Fan assembly details

- 1. Make sure the In-line fan has adequate access for future maintenance.
- 2. Run the flue from the appliance to the location of the In-line fan.
- 3. Run the outer casing from the appliance to finish 50mm shorter than the flue.



- 1. Fit the flue over the inlet spigot to the In-line fan.
- 2. Fix the flue to the inlet spigot at the in-line fan.



- 1. Start the casing with a 50mm gap to the in-line fan.
- 2. Complete the flue installation. Refer to appropriate' product specification for fixing details and specific minimum requirements.



# **Different cowl terminations**

#### **Option 3A: In-Line Fan (vertical exit)**



**FIRE DEPT.** HAND CHAFTED FIRES



In-line fan





F78 – 3.6m Wall In-Line fan shown



#### Wall cowl assembly details (for wall cowl + wall cowl fan installation)







Step 4: Fit the front panel

To fit the front panel reverse steps 1 to 3

Step 1: Remove 5mm cap screw

Step 2: Lift front panel The front panel is hung on hocks

Step 3: Remove the front panel



Fit Wall cowl into position







Step 1: Timber framing Set-up timber framing to suit wall cowl.



Step 3: Flash wall cowl Fit flashing in accordance with NZBC.



# Fit wall cladding into Wall cowl front panel (optional)



Step 1: Remove front hot panel

2.

1. Hot panel is fixed to back panel with 4 x 5mm counter-sunk cap screws.



Step 2:

Fix sub-straight into wall cowl

1. Cut sub-straight to suit (sub-straight not supplied)

The 4 x 5mm counter-sunk cap screws can be

used to hold the sub-straight in place.

Step 3: Fix cladding into wall cowl 1. Adequately fix the cladding into the wall cowl.



# Step 5: Connect and test electrical supply

- All electrical connections must meet the requirements of AS/NZS 3000 standards and be installed and certified by a suitably qualified person.
- In order to access the electricals, it is necessary to first remove the front cover panel and weather housing front cover. Follow the front cover removal process on the '*Exposed Burner Removal Process*' and '*Weather Housing*' of this guide.
- If the exposed burner needs to be removed. Follow the exposed burner removal process in the 'Exposed Burner Removal Process' of this guide.

*Note*: The exposed burner can be lifted and supported at a height to give extra working room if required.



- With the front panel removed the electrical connections between the appliance and the switch can be seen, use 3 core (minimum 1mm) cable.
- Following these connection details, using the 3 core cable that has been run at site, connect the switch to the appliance.
- IMPORTANT: Before testing, ensure the gas valve is turned OFF.



- Using the remote control, switch the appliance ON, following the 'GD8 Operating Instructions' in this guide.
- The pilot will spark. Because the gas supply is turned off, the pilot will spark for approximately 25 seconds then automatically switch off.
- Using the remote control switch the appliance OFF, following the 'GD8 Operating Instructions' in this guide.
- Switch the wall isolation switch to the appliance OFF. Electrical testing is complete.
- Replace the front panel by following the 'Exposed Burner Installation Process' in this guide.







# Step 6: Connect gas supply and commission

- Gas installation, connection and commissioning must meet the requirements of AS/NZS 5601.1:2013 and be installed and certified by a suitably qualified person.
- In order to access the gas supply and testing area, it is necessary to first remove the front cover panel.
   Follow the front cover removal process on the '*Exposed Burner Removal Process*' of this guide.
- If the exposed burner needs to be removed. Follow the exposed burner removal process in the 'Exposed Burner Removal Process' and 'Weather Housing' of this guide.
- *Note*: The exposed burner can be lifted and supported at a height to give extra working room if required.
- Connect 3/8 soft copper pipe to main valve.
- Leak test all joints.
- Switch the wall isolation switch to the appliance ON.
- Using the remote control, switch the appliance ON, following the 'GD8 Operating Instructions' in this guide.
- Test pressure against rating plate specifications.
- Using the remote control, switch the appliance OFF, following the 'GD8 Operating Instructions' in this guide.
- In the unlikely event that the rating plate is not attached, *Do Not* commission the appliance and contact The Fire Dept immediately.
- Switch the appliance OFF.
- Install the burner by following the 'Burner Installation Process' in this guide.
- Using the remote control, switch the appliance ON, following the 'GD8 Operating Instructions' in this guide.
- Note: due to lack of firebed, it may be necessary to manually light burners.







- Using the remote control, switch the appliance OFF, following the 'GD8 Operating Instructions' in this guide.
- Switch the wall isolation switch to the appliance OFF Install the Front cover panel and weather housing cover. Follow the exposed burner installation process in the '*Exposed Burner Installation Process*' and '*Weather Housing*' of this guide.
- Lay firebed in accordance with instructions in Step 7 of this guide.
- Send gas certificate to appropriate person.



# Step 7: Lay the firebed

- The GD8 Exposed Burner has two firebed mediums: white rocks and logs.
- Particular care should be taken when placing the firebed mediums onto the burners. Failure to place the medium correctly may result in the appliance performing inefficiently.
- Open the firebed cardboard box and identify firebox mediums.

#### GD8 EB 1200 & 1400 has two firebed mediums:

Logs – large and small White rocks – large and small



GD8 EB 1600 has two firebed mediums:

Logs – large and small White rocks – large and small





# How to lay the Firebed – GD8 EB 1200 and 1400





Step 2



Step 3



Step 4



Step 5



Step 6



Step 7



Step 8



Step 9



- Using the remote control, switch the appliance ON, following the '*GD8 Operating Instructions*' in this guide to check how flame looks. The flame will take 20-25 seconds to light fully.
- **IMPORTANT:** The flame effect should look natural and non-uniform, running the entire length of the burner.
- Common flame effect issues are:
  - Flames burning under logs.
  - Missing flames along length of burner.
- Both these issues can be resolved by switching the appliance OFF and slightly repositioning rocks and logs at the problem areas. Follow the '*GD8 Operating Instructions*' in this guide.
- Repeat this switching On/Off and repositioning until a natural and non-uniform flame effect is achieved.
- Using the remote control, switch the appliance OFF following the 'GD8 Operating Instructions' in this guide.
- Switch the wall isolation switch to the appliance OFF.



# How to lay the Firebed – GD8 EB 1600



Step 5



Step 7

Step 8

Step 9



- Using the remote control, switch the appliance ON, following the 'GD8 Operating Instructions' in this guide ٠ to check how flame looks. The flame will take 20-25 seconds to light fully.
- **IMPORTANT:** The flame effect should look natural and non-uniform, running the entire length of the burner.
- Common flame effect issues are:
  - Flames burning under logs.
  - Missing flames along length of burner.
- Both these issues can be resolved by switching the appliance OFF and slightly repositioning rocks and logs • at the problem areas. Follow the 'GD8 Operating Instructions' in this guide.
- Repeat this switching On/Off and repositioning until a natural and non-uniform flame effect is achieved.
- Using the remote control, switch the appliance OFF following the 'GD8 Operating Instructions' in this guide.
- Switch the wall isolation switch to the appliance OFF.



# Step 8: Show owner how to operate appliance

- Following the GD8 Exposed Burner Operating Instructions on the next page, show the owner how to switch the appliance ON and OFF using the remote control and how to switch between HIGH and LOW settings.
- If the owner is not available, leave this manual by the appliance.

NOTES:



# **GD8 OPERATING INSTRUCTIONS**

#### **READ THIS FIRST**

First of all, thank you for choosing a Fire Dept. appliance. We're sure you'll be very happy with it.

Taking just a little time to understand how to 'drive' your remote control will be highly useful.

#### Your remote control has three modes:

- 1. Thermostat OFF (a manual mode, where you have maximum control over flame height and fan speed/noise)
- 2. Thermostat ON
- 3. Thermostat SMART

Heat output is provided by a combination of flame height and comfort fan speed (that's the fan inside your appliance). Put simply, the higher the flame height and the faster the fan, the more heat output (and vice versa).

So, if like many, you'd like to heat your room up quickly, simply turn both the flame height and fan speed up. Then, once you have the room at your desired temperature and you'd still like to look at a nice flame, turn the fan speed down - not too much heat and quieter too.

**Note:** If you're using the thermostat functions, the flame may automatically switch off when your room has reached your desired temperature. If you'd like the flame back, simply switch to manual mode and switch the flame on again.

This appliance is operated by a remote control (you have a spare one too) which also functions as a room thermostat. Power to this appliance is provided by a wall isolation switch, which must have been installed by a qualified electrician.

The remote control has the following functions:

- 1. Switching the appliance On/Off
- 2. Adjusting flame levels
- 3. Adjusting fan speeds
- 4. Adjusting thermostat levels
- 5. Adjusting 'Smart Thermostat' levels
- 6. Key lock
- 7. Low battery power detection
- 8. Selecting Continuous Pilot Ignition (CPI) or Intermittent Pilot Ignition (IPI)
- 9. Adjusting appliance dimmer lighting (not used on this appliance)
- 10. Controlling secondary burner (not used on this appliance)
- 11. Controlling auxiliary functions (not used on this appliance)
- 12. What happens if I break/lose my remote control?



The remote control has a simple button key layout and an LCD display (Fig. 1). A Mode Key is provided to move between features and a Thermostat Key is used to control thermostat functions (Fig. 1 & 2). Additionally, a Key Lock function is provided (Fig. 7).



**Fig. 1: Remote Control** (powered by 3 x AAA batteries)



Fig. 2: Remote Control LCD Display

#### 1. Switching the Appliance On/Off

To switch the appliance ON, first of all, ensure that the wall isolation switch is in the 'ON' position. Then press the On/Off Key on the remote control. The appliance will 'beep', the LCD display will display several active icons/room temperature AND WILL IGNITE AFTER 20-25 SECONDS.

**To switch the appliance OFF**, Press the On/Off Key on the remote control. The appliance will 'beep', immediately switch off and the LCD display will now only display the room temperature. **Note:** the flue fan may continue to run for a few minutes.



### 2. Adjusting Flame Levels

This appliance has **six** flame levels, which can be controlled in both 'OFF' and 'ON' modes (but not in 'SMART' mode). With the appliance on, and the flame level at maximum, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off.

The Up Arrow Key will increase the flame height each time it is pressed (Fig 3). If the Up Arrow Key is pressed while the appliance is switched on, but the flame is off, the flame will come on in the high position. A single 'beep' will confirm reception of each command.





Fig. 3:



Flame On



#### 3. Adjusting Fan Speeds

This appliance has **six** fan speeds. To adjust the fan speed, press the Mode Key (Fig. 1) until the fan control icon appears (Fig. 4). Use the up/down Arrow Keys to switch the fan on/off or adjust the fan speed. A single 'beep' will confirm reception of each command.



Fig. 4: Fan Speed LCD Display



#### 4. Adjusting Thermostat Levels

The remote control can be used as room thermostat, which can set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The LCD on the remote will change to show that the room thermostat is 'On' and the set temperature is now displayed (Fig. 5). To adjust the set temperature, press the up or down until the desired set temperature on the LCD screen.



Fig. 5: Thermostat LCD Display

### 5. Adjusting 'Smart Thermostat' Levels

The Smart Thermostat function adjusts the flame height in accordance with the difference between the set temperature and the actual room temperature. As the room temperature gets closer to the set temperature the flame will modulate down. To activate this function, press the Thermostat Key (Fig. 1) until the word 'SMART' appears to the right of the thermometer graphic (Fig. 6).



Fig. 6: Smart Thermostat LCD Display

The comfort fan will take five minutes before it starts when in thermostat 'ON' or SMART modes.

### 6. Key Lock

This function locks the keys to avoid unsupervised operation. To activate this function, press the MODE and UP Keys at the same time (Fig. 7). To de-activate this function, press the MODE and UP Keys at the same time.



Fig. 7: Key Lock LCD Display



### 7. Low Battery Power Detection

The lifespan of the remote control batteries (3 x AAA) depends upon various factors – quality of the batteries, number of appliance ignitions, number of thermostat set point changes, etc. When the batteries are low, a battery icon will appear the on the LCD display (Fig. 8) before all battery power is lost. When the batteries are replaced this icon will disappear. It is recommended to change the batteries as soon as the battery icon appears.



Fig. 8: Low Battery Power Detection LCD Display

#### 8. Selecting Intermittent Pilot Ignition (IPI) or Continuous Pilot Ignition (CPI)

This appliance has two pilot light settings – IPI and CPI. The default setting is IPI. If you live in a VERY cold environment, it can be changed to CPI, which allows easier lighting.

\*\* This is most-likely a feature you will never need to change from the default IPI setting. \*\*

In the unlikely event you do need to change it, with the system in the 'Off' position, press the Mode Key (Fig. 1) to arrive at the CPI mode icon (Fig. 9). Pressing the Up Arrow Key will activate the Continuous Pilot Ignition mode (CPI). Pressing the Down Arrow Key will return to Intermittent Pilot Ignition (IPI) mode.



Fig. 9: IPI/CPI LCD Display

#### 9. Adjusting Appliance Dimmer Lighting (Not Used on this Appliance)

This appliance does not have dimmer lighting. However, you may wish to add lighting that can be operated by the remote control by engaging a qualified electrician.



Fig. 10: Dimmer Lighting LCD Display



### 10. Controlling Secondary Burner (Not Used on this Appliance)

This appliance does not have a secondary burner. Ignore this function.



Fig. 11: Secondary Burner LCD Display

#### **11. Controlling Auxiliary Functions (Not Used on this Appliance)**

This appliance does not have auxiliary functions. Ignore this function.



Fig. 12: Auxiliary Functions LCD Display

#### 12. What happens if I break/lose my remote control?

Use your spare remote control that was delivered with your appliance, which you will have to 'pair' to your appliance (much like pairing a Bluetooth device to a mobile phone).

In order to access the electricals, it is necessary to first remove the front cover panel. Follow the front cover removal process on the '*Exposed Burner Removal Process*' of this guide.

To pair your spare remote control, on your weatherproof box, you'll need to press this switch **ONCE** and then switch your remote control on, then off, then on again





# TROUBLESHOOTING

Problem	Probable Cause	Action
Appliance shuts down after continuous running.	Low Oxygen supplying to the appliance.	<ol> <li>Do not attempt to restart the appliance.</li> <li>Open all doors and windows.</li> <li>Call gas-fitter.</li> </ol>
Appliance doesn't start	<ol> <li>No gas supply</li> <li>No power supply</li> <li>Low or poor pilot flame</li> <li>Signal from flame rectifier interrupted</li> <li>Signal to sparker electrode interrupted</li> <li>Incorrect sparker electrode gap</li> <li>Remote control batteries are flat</li> </ol>	<ol> <li>Check gas supply</li> <li>Check power supply</li> <li>Check flame size and pressure</li> <li>Check flame rectifier and wire to sit pack</li> <li>Check sparker gap and wire to sit pack</li> <li>Check sparker electrode gap is 3mm</li> <li>Replace batteries</li> </ol>
Appliance shuts down	<ol> <li>Low gas supply</li> <li>Low or poor pilot flame</li> <li>Signal to flame rectifier interrupted</li> </ol>	<ol> <li>Check gas supply</li> <li>Check flame size and pilot flame pressure</li> <li>Check flame rectifier and wire to sit pack</li> </ol>
Flames are not running around the logs	<ol> <li>The firebed is not aligned to the burner</li> <li>NG jet brass nut not adjusted correctly</li> </ol>	<ol> <li>Re-lay the firebed to the specific model specifications detailed earlier in this guide</li> <li>NG adjustment see Burner installation process</li> </ol>
Flame is yellow and sooty	<ol> <li>Primary aeration ports have a blockage (LPG models only)</li> <li>The firebed is not aligned to the burner</li> </ol>	<ol> <li>Check primary aeration ports for blockage and clear if required (LPG models only)</li> <li>Re-lay the firebed to the specific model specifications detailed earlier in this guide</li> </ol>
No flame at the pilot	Primary aeration ports have a blockage	Check primary aeration ports for blockage and clear if required
(For models with an in-line flue fan) If the In-Line fan is running and the appliance doesn't start or shuts down	Low air flow supply from the appliance	<ol> <li>See 'Appliance doesn't start' above.</li> <li>See 'Appliance shuts down' above.</li> <li>Call gas-fitter.</li> </ol>
Broken/lost remote control	Hungry dog or forgetful human.	Pair and then use your spare remote control, or contact 'The Fire Dept' for replacement remote control/service



# **PRODUCT WARRANTY**

**IMPORTANT:** Evidence of original purchase is required for warranty service.

WARRANTOR: 'The Fire Dept.' (Landscape Elements Ltd) 85 Newton Road Mount Maunganui PO Box 10275, Bayfair, Mount Maunganui

#### **ELEMENT OF WARRANTY**

'The Fire Dept.' warrants to the original retail owner for the duration of this warranty, it's fireboxes, gas burner tray, lighters, (herein after referred to as the Product) to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

#### WARRANTY

This warranty will be deemed invalid if the Product is;

- (A) Installed by someone other than an authorised Fire Dept agent.
- (B) Not operated appropriately or "over-fired" in a manner resulting in the firebox operating excessively hot.
- (C) Not serviced and maintained by a certified gas fitter every 12 months.
- (D) Damaged by accident, neglect or misuse,
- (E) Repaired by someone other than an authorised Fire Dept repair agent for a defect or malfunction covered by this warranty.
- (F) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by 'The Fire Dept.'.
- (G) The product contains fire bricks and has not been subjected to the recommended first start-up and run-in procedure.
- (H) Used in conjunction with any equipment or parts or as part of a system not manufactured or supplied by 'The Fire Dept.'.
- External powder-coating within 200m of the high tide mark and not lightly washed with warm soapy water every three months.

#### Indoor appliances (Gas & Wood)

'The Fire Dept.'. warrants the mild steel firebox, galvanised steel outer skin and RHS Duragal steel support frame against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 5 (five) years. Beyond normal heat-induced staining, tarnishing and mild warping, if a firebox, outer skin or support frame defect occurs, contact 'The Fire Dept.' and the defect will be repaired or replaced at our discretion with all costs covered.

'The Fire Dept.' warrants the SIT Pack (Gas regulator and controller) against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years.

Components including fire medium, fans, tiles, glass and glass trim are warranted for a period of 2 (two) years from the date of original purchase, against defective materials and workmanship.

### **Outdoor appliances (Gas & Wood)**

'The Fire Dept.' warrants the Mild Steel firebox, galvanised steel outer skin and RHS Duragal Steel support frame against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years. Beyond normal heat-induced staining, tarnishing and mild warping, If a firebox, outer skin or support frame defect occurs, contact 'The Fire Dept.' and the defect will be repaired or replaced at our discretion with all costs covered.

'The Fire Dept.' warrants the SIT Pack (Gas regulator and controller) against defective materials and workmanship which would render it unfit for normal domestic use, from the date of purchase by the original consumer, for a period of 2 (two) years.

Components including fire medium, fans, tiles, glass and glass trim are warranted for a period of 2 (two) years from the date of original purchase for domestic use, against defective materials and workmanship.

### STATEMENT OF REMEDY

In the event that the Product does not conform to this warranty at any time while this warranty is in effect, the Warrantor, at its discretion, will repair the defect or replace the part and return it to you without charge for parts or service. This warranty does not provide for reimbursement or payment of incidental or consequential damages.

This warranty does not in any way affect your rights under the Consumers Guarantee Act (New Zealand).



